

3D Systems Leuven is looking for a  
**CUSTOMER TRAINER (M/F)**

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## ABOUT 3D SYSTEMS LEUVEN

3D Systems Leuven is a dynamic and leading enterprise, specialized in 3D Printing of metal components. 3D Systems Leuven is not only a technology developer but also a technology user. This makes us a strong innovation partner for clients in the industrial, medical and dental sector.

With this technology, we build up material in layers using a high intensity laser until it becomes a solid product. Unlike conventional production techniques, this one does not render any material loss, nor does it require any tooling. It does however, enables the designers to manufacture very complex geometries, which are not producible using the traditional techniques.

*3D Systems group is a world leader in 3D printing technology. 3D Systems Leuven formerly LayerWise*

## JOBDESCRIPTION

The Customer Trainer develops and delivers training courses for end user customers of industrial metal 3D Printers. Subject matter includes, but is not limited to safety, operation, and application knowledge including use of client-side printer software. As part of the global 3D Systems Direct Metal Printing (DMP) team, you will support customers for metal printers with their post-sales machine, software and application training needs. You will cooperate with our application engineering colleagues world-wide and rely on the knowledge and experience of colleagues from other 3D Systems divisions. Furthermore, you will provide feedback regarding customer needs to ensure continuous improvement of customer training curricula.

## RESPONSIBILITIES

- Work with our knowledge experts to create training programs for both online and classroom courses including presentation materials, handouts, hands-on exercises, and certifications exams
- Deliver trainings, demonstrate the procedures being taught, and observes trainees perform the hands on exercises
- Administer written or online certification exams. Write summary evaluation of trainees' performance
- Participates in meetings, seminars, and training sessions to obtain information useful to training process, and integrates information into training program.

## PROFILE

- Bachelor or Master degree and/or equivalent by experience. Engineering or Technical degree is a plus
- Experience with Additive Manufacturing is a plus
- Ability to quickly grasp highly technical concepts and to effectively distill technical information
- Schedule flexibility to support a global customer base (focus on the US and EMEA).
- Ability to travel both domestically and internationally up to 30% of the time
- Excellent knowledge of English both written and spoken.

## WE OFFER

- A versatile job in an international engineering team
- A competitive salary and additional non-statutory benefits

## INTERESTED?

Please send your cv and motivation letter in English to:

[BelgiumCareers@3DSYSTEMS.Com](mailto:BelgiumCareers@3DSYSTEMS.Com)